



Dear Revox Partner,

In order to further improve and simplify our service offering for you and also for our mutual customers, we have redesigned the SERVICE area on our website www.revox.com.

Here you can now fill in digital forms to request services or obtain information about them.

This enables us to record and subsequently process services even better and faster.

You can find the SERVICE area under this LINK:

revox.com/en/service

Please also refer to this new customer-oriented Revox service offer and the simple processing in your customer talks.



WHAT IS THE STATUS OF MY ONLINE ORDER?

Your order has not arrived yet?



WARRANTY

Do you have a warranty claim?



DEALER REPAIR REQUEST

As a Revax partner dealer, you would like to return a product to us?



CUSTOMER RETURNS

Would you like to return an item to us within the valid return period?



REPAIR OR RESTAURATION



CONTACT / FEEDBACK



NOTE:

For your future repair requests, please use the online form "Dealer repair request" to notify us of a planned shipment.

Sending and processing is only possible if you fill out this form.

After receiving your request we will contact you as soon as possible.

DEALER REPAIR REQUEST

Would you like to send us a Revox product for a repair?

NOTE: A repair submission and processing is only possible if you fill out this form.
We will contact you as soon as possible.

Dealer repair request

Dealer number

Dealer name*

Solution*

First name*

Last name*

Street*



We look forward to further good cooperation and an even better handling of your service requests.

Best regards

Your

Revox Team



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