

## New Multiuser 3.0 update for V400 Multiuser Server

A new software update 0.6.3 is currently available for our V400 Multiuser Server.



The software for STUDIOMASTER M500/M300 remains unchanged at version 0.6.2

After the Multiuser 3.0 update with version 0.6.2 from April 09, 2024, we noticed that the V400 Multiuser servers can no longer log on to the Revox online update server. The missing connection to the update server has no effect on Multiroom operation. However, as future updates can no longer be installed automatically without this update server connection, we have made a software adjustment for the V400 Multiuser Server:

### Connection to the Revox online update server corrected

In version 0.6.3, the connection to the Revox online update server was corrected specifically for the V400 Multiuser Server.

No further adjustments were made. This means that STUDIOMASTER version 0.6.2 and V400 Multiuser Server version 0.6.3 are identical in terms of functionality.

*Important note on the update process:*

### Version 0.6.2 not yet activated

The update was canceled for all V400 Multiuser Servers that have not yet activated the update 0.6.2 from 9.4.2024. The update notification still appears in the app.

After activating the update (by pressing the update icon), version 0.6.1 will be active again. The V400 will then receive the new update 0.6.3 directly from the update server and the update notification will appear again in the app.

As soon as the update has been confirmed, the new version 0.6.3 is active and the system is ready for future updates.

### Version 0.6.2 already activated

We were unable to intercept the update to version 0.6.2 on a few V400 Multiuser servers. These servers are currently no longer connected to the update server and will therefore not receive the new version 0.6.3 automatically.

However, the affected V400s can be updated manually via a web browser. Revox will contact the affected partners bilaterally and support them with the update. We apologize for the inconvenience.

If you have any further questions, please do not hesitate to contact us.

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## New V400 USB Update Version 0.6.3



If you are initially updating a Revox V400 Multiuser Server on a customer project from Multiuser 2 (Voxnet) to Multiuser 3.0, you must use the latest **USB update version 0.6.3**.

This can be found together with the current update instructions on our support page: [www.support-revox.de](http://www.support-revox.de).

**NEW:** Contact our support department immediately after the update process so that the updated V400 can be registered on the update server and the final update can then take place via the online server.



With its WiFi capability and simple user favorites logic, the Multiuser 3.0 world opens up new and fantastic possibilities for system expansions. With the WiFi capable **STUDIOMASTER M300/M500** system and the likewise WiFi capable **M30 Multiuser Amplifier**, the previously hard-wired Multiuser 2 projects can also be extended to rooms that previously did not have a LAN cable! Thanks to the new Revox Multiuser 3.0 KNX Gateway, you can integrate the Multiuser 3.0 system into the KNX and SmartHome world. We would like to remind you once again of the exchange campaign for the replacement of an installed gateway at your customer's premises.



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